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Beyond Business as Usual: Strengthening Operational Risk Governance and Institutional Resilience: Regulatory Perspectives, Supervisory Priorities and Emerging Challenges

Background:

Financial institutions operate in an increasingly complex and interconnected environment characterised by rapid digitalisation, evolving business models, heightened regulatory scrutiny and growing dependence on technology and external service providers. These developments have significantly expanded the operational risk landscape beyond conventional process failures and internal control weaknesses to encompass cyber incidents, digital frauds, technology disruptions, data vulnerabilities, third-party dependencies and risks arising from emerging technologies such as Artificial Intelligence.

The Reserve Bank of India's regulatory and supervisory approach has increasingly emphasised the need for robust operational risk governance, clearly defined accountability, effective internal controls and institutional resilience. The Guidance Note on Operational Risk Management and Operational Resilience, along with regulatory frameworks governing IT governance, cybersecurity, outsourcing and fraud risk management, underscores the importance of strengthening risk identification, assessment, monitoring and mitigation capabilities. There is also growing emphasis on identifying critical operations, managing interdependencies, establishing impact tolerances and ensuring continuity of essential services during disruptions. These developments are complemented by evolving international standards and practices, particularly the Basel Committee's Principles for Operational Resilience.

Against this backdrop, financial institutions need to move beyond a compliance-driven approach towards embedding operational risk management and resilience into their governance, business strategies and organisational processes. The programme will bring together regulatory perspectives, supervisory priorities, institutional experiences and global good practices to facilitate a deeper understanding of emerging risks, implementation challenges and approaches to strengthening institutional resilience

Objectives:

The programme aims to enhance participants' understanding of evolving regulatory and supervisory expectations relating to operational risk and resilience; strengthen institutional approaches to risk governance, assessment and mitigation; and facilitate the adoption of effective resilience frameworks, business continuity arrangements and crisis response mechanisms to safeguard critical operations.

Conference Highlights:

- **Operational Risk Management and Resilience: Regulatory Framework, Supervisory Expectations and Emerging Priorities**
- **Operational Risk Assessment and Control Effectiveness: Tools, Metrics and Monitoring**
- **Emerging Operational Risks in a Digital Financial Ecosystem: Technology, Cyber, Fraud and AI**
- **Third-Party Risk Management and Outsourcing: Addressing Dependencies and Concentration Risks**
- **Operational Resilience: Critical Operations, Business Continuity and Preparedness for Disruptions**
- **Managing Operational Disruptions: Incident Response, Crisis Management and Institutional Recovery**

The sessions will be addressed by senior regulators, experienced banking professionals and domain experts, bringing together regulatory and supervisory perspectives, practical institutional experiences and specialised domain expertise.

Date: 11th December,2026
Time: 09:40 AM to 05:45 PM
Type: Non-Residential
Venue: CAFRAL Premises, Dadar West, Mumbai
Fees: Rs 20,000/- + GST

For Nomination Form please visit our site www.cafral.org.in

Last date for filing nomination:
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Participant Profile

- Members of the Board of Directors, Managing Directors, CEOs, Executive Directors and Key Management Personnel.
- Senior executives and functional heads from Risk Management, Operational Risk, Operations, Compliance and Internal Audit.
- Senior officials from Information Technology, Information Security, Cybersecurity and Fraud Risk Management.
- Officials responsible for Business Continuity, Disaster Recovery, Outsourcing and Third-Party Risk Management.
- Other senior executives responsible for governance, risk management, technology, operations and regulatory compliance across banks, NBFCs, Financial Institutions and other RBI-regulated entities.