

## Program on Operational Risk Management for Senior Officials of Banks, FIs & NBFCs

### Background:

The Indian Financial Sector is currently facing an increasingly complex and dynamic risk environment with Operational Risk Management (ORM) emerging as a key area of concern for regulators, Board of Directors and Top Management. These risks - stemming from failure of internal process, people and systems, or external events such as cyber-crimes, data breaches and third-party failures - pose significant challenges to the stability, resilience and reputation of financial institutions.

Recent high-impact incidents, including large-scale digital disruptions, accounting frauds and cyber-attacks on the banks, NBFCs and FIs have underscored the need for a robust operational risk governance at the highest levels of institutions. Regulators, including the Reserve Bank of India (RBI), have also expressed concerns around the role of boards and senior management in overseeing operational risk management frameworks.

Given the wide ramification of operational risk failures, it is critical that Senior Financial Sector officials are well equipped to understand, identify, assess, and manage their institution's operational risk challenges and lay down strong mitigation measures. This program has been specifically designed to address this imperative for a resilient financial sector.

### Objective:

The program aims to empower and enable the Senior Officials of banks, financial institutions, and NBFCs in managing emerging operational risk within their respective organizations. The program will also deliberate on regulatory expectations, global best practices relating to ORM. The program will help the participants to build a more resilient, risk-aware and governance-focused organizational culture to ensure operational excellence and seamless customer experience.

### Program Highlights:

- Operational Risk: Evolving Landscape
- Regulatory Expectations & Guidelines
- Third-Party & Outsourcing Risk
- Cyber Risk Identification and Mitigants
- Operational Risk Measurement and Mitigations

### Program Conditions

- ◆ Program fees must be paid before the program.
- ◆ Banks may depute another officer if the nominated officer is unable to attend.
- ◆ Nomination may be cancelled up to five days prior to the program.

**Date:** October 16, 2025

**Time:** 09:45 AM to 05:30 PM

**Venue:** Forum & Capitol, Hotel Taj  
President, Cuffe Parade,  
Mumbai

**Type:** Non-Residential

**Fees:** Rs. 25,000/- + 18% GST

For Nomination Form please visit our site [www.cafral.org.in](http://www.cafral.org.in)

**Last date for filing nomination  
October 3, 2025**

### Participant Profile

- Head/ Dy Head / Assistant Head of Operational Risk Management Division.
- Head/ Dy Head / Senior officials attached to Audit, Inspection, Operations, Compliance, BCP & DRP Manager, Cyber Security, IT Divisions, Digital Banking Operations.

**For more program details,  
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