

Conference of Chief Human Resources (CHROs) and Chief Learning Officers (CLOs): Reinventing HR Strategy for the AI-Native Era

Background:

The rapid adoption of Artificial Intelligence (AI) and Generative AI (GenAI) in developed countries are fundamentally reshaping the core activities of Human Resource divisions in leading global financial institutions. To make our country a developed nation (Viksit Bharat) by 2047, the CHROs and CLOs of banks/NBFCs/FIs are required to be well prepared for an AI-driven workforce for better productivity while ensuring data integrity and seamless customer service. This presents not just a technological shift, but also an urgent **human capital challenge** concerning re-skilling, organizational design and ethical governance. This conference is designed to facilitate **action-oriented and interactive session** among top HR leaders of India's Financial Sector. The aim is to collaboratively forge new, strategic playbook for building a future-ready workforce that aligns with the highest standards of ethical AI-governance and AI-compliance in the Regulated Entities (REs).

Objective:

The overarching objective of this conference is to equip the Chief Human Resource Officer (CHROs) and Chief Learning Officer (CLOs) of banks/NBFCs/FIs with the **strategic clarity and actionable frameworks** necessary to lead their financial institutions through the transition to an **AI-Native operating model**. The Conference would provide an opportunity to the participants to deliberate on the new challenges faced due to rapid AI adoption and the emerging learning gaps where CAFRAL can play a role in addressing those gaps.

Conference Highlights:

- Strategic Workforce Design & Planning
- Accelerated Skill & Competency Development
- Deliberation on the training needs of the sector and CAFRAL's role thereof
- Ethical AI Governance & Trust Building in Financial Sector

Program Conditions

- ◆ No fee is payable for the Conference.
- ◆ Banks may depute another officer if the nominated officer is unable to attend.
- ◆ Nomination may be cancelled up to **five days** prior to the program.

Date: December 17, 2025

Time: 09:45 AM to 01.45 PM

Venue: Classroom, Taj Lands End

Type: Non-Residential

Fees: NIL

For Nomination Form please visit our site www.cafral.org.in

**Last date for filing nomination
December 12, 2025**

Participants Profile

Chief Human Resource Officers (CHROs), Chief Learning Officers (CLOs) and Heads of their teams. Senior executives in Learning & Development verticals of banks, FIs and NBFCs.

**For more program details,
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